



**Jeff Hughes**  
*Head of Democratic and Legal  
Support Services*

**MEETING** : JOINT MEETING OF SCRUTINY COMMITTEES  
**VENUE** : COUNCIL CHAMBER, WALLFIELDS, HERTFORD  
**DATE** : TUESDAY 10 FEBRUARY 2015  
**TIME** : 7.00 PM

**MEMBERS OF CORPORATE BUSINESS SCRUTINY COMMITTEE**

Councillors G Jones (Chairman), S Bull, J Mayes, W Mortimer, T Page, M Pope, J Ranger, G Williamson, J Wing, J Wyllie.

**Substitutes:**

Conservatives: Councillors G Cutting, C Rowley  
Liberal Democrat: Councillor M Wood

**MEMBERSHIP OF COMMUNITY SCRUTINY COMMITTEE:**

Councillors Mrs D Hollebbon (Chairman), S Bull, G Cutting, J Jones, J Mayes, P Moore, N Symonds, K Warnell, M Wood, J Wyllie.

**Substitutes:**

Conservatives: Councillors T Herbert, Mrs D Hone, C Rowley  
Liberal Democrat: Councillor J Wing

**MEMBERSHIP OF ENVIRONMENT SCRUTINY COMMITTEE**

Councillors M Pope (Chairman), D. Abbott, W Ashley, P Ballam, E Buckmaster, A Dearman, C Rowley, G Williamson, C Woodward, B Wrangles.

**Substitutes:**

Conservatives: Councillor R Beeching  
Independent: Councillor M Newman .

*(Note: Substitution arrangements must be notified by the absent Member to Democratic Services 24 hours before the meeting)*

**CONTACT OFFICER: PETER MANNINGS**  
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## DISCLOSABLE PECUNIARY INTERESTS

1. A Member, present at a meeting of the Authority, or any committee, sub-committee, joint committee or joint sub-committee of the Authority, with a Disclosable Pecuniary Interest (DPI) in any matter to be considered or being considered at a meeting:
  - must not participate in any discussion of the matter at the meeting;
  - must not participate in any vote taken on the matter at the meeting;
  - must disclose the interest to the meeting, whether registered or not, subject to the provisions of section 32 of the Localism Act 2011;
  - if the interest is not registered and is not the subject of a pending notification, must notify the Monitoring Officer of the interest within 28 days;
  - must leave the room while any discussion or voting takes place.
  
2. A DPI is an interest of a Member or their partner (which means spouse or civil partner, a person with whom they are living as husband or wife, or a person with whom they are living as if they were civil partners) within the descriptions as defined in the Localism Act 2011.
  
3. The Authority may grant a Member dispensation, but only in limited circumstances, to enable him/her to participate and vote on a matter in which they have a DPI.

4. It is a criminal offence to:

- fail to disclose a disclosable pecuniary interest at a meeting if it is not on the register;
- fail to notify the Monitoring Officer, within 28 days, of a DPI that is not on the register that a Member disclosed to a meeting;
- participate in any discussion or vote on a matter in which a Member has a DPI;
- knowingly or recklessly provide information that is false or misleading in notifying the Monitoring Officer of a DPI or in disclosing such interest to a meeting.

(Note: The criminal penalties available to a court are to impose a fine not exceeding level 5 on the standard scale and disqualification from being a councillor for up to 5 years.)

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**Audio/Visual Recording of meetings**

Everyone is welcome to record meetings of the Council and its Committees using whatever, non-disruptive, methods you think are suitable, which may include social media of any kind, such as tweeting, blogging or Facebook. However, oral reporting or commentary is prohibited. If you have any questions about this please contact Democratic Services (members of the press should contact the Press Office). Please note that the Chairman of the meeting has the discretion to halt any recording for a number of reasons, including disruption caused by the filming or the nature of the business being conducted. Anyone filming a meeting should focus only on those actively participating and be sensitive to the rights of minors, vulnerable adults and those members of the public who have not consented to being filmed.

## AGENDA

1. Appointment of Chairman

2. Apologies

To receive apologies for absence.

3. Minutes - 20 January 2015 (Pages 5 - 16)

To confirm the Minutes of the meeting of the Committee held on 20 January 2015

4. Chairman's Announcements

5. Declarations of Interest

To receive any Members' declarations of interest and party whip arrangements.

6. Service Plans 2015/16 (Pages 17 - 70)

7. 2014/15 Performance Indicator Estimates and 2015/16 Future Targets  
(Pages 71 - 102)

8. East Herts Customer Service Strategy (Pages 103 - 124)

9. Urgent Business

To consider such other business as, in the opinion of the Chairman of the meeting, is of sufficient urgency to warrant consideration and is not likely to involve the disclosure of exempt information.